

PARTY TIME AT THE ZONE

Booking Terms and Conditions - Soft Play

- Minimum of 6 and Maximum of 20 children per party (Stage area maximum 15)
- A booking and terms and condition form must be completed, and £25 non-refundable deposit paid at the time of booking to reserve your date.
- Only full payment will guarantee your party. Final balance and completed forms must be received a minimum of 14 days prior to party.
- Any cancellations we will refund 50% of the balance paid up to two weeks before party date or we will do our best to re book your party. No refund will be given for cancellations within the two weeks of the party or for guests not attending on the day.

Please ensure all guests abide by the rules of play, in particular:

Socks must always be worn (No bare feet)

Ensure the children you are responsible for only use the equipment marked for their age.

3 and Under areas are not to be used by over 3's.

4 and under to be supervised on the large equipment by an over 16-year-old.

The Zone has a height restriction of 145cm for children using the equipment.

Whilst every effort has been made to ensure the children's optimum safety. It is yours and your guest's responsibility to supervise your children whilst at The Zone.

Only over 16's can supervise family/friends on the play equipment.

You are responsible for the lighting of the candles and carrying of the cake. Once the candles are lit you must stay with the cake and the birthday child till blown out. **We ask that you do not bring in your own knife to cut the cake. We supply the knife. Cutting of the cake is carried out at the coffee bar and the knife returned immediately to staff. REMINDER WE ARE A NUT FREE ZONE. YOU MUST CHECK CHILDREN WITH ALLERGIES ARE ABLE TO EAT THE CAKE YOU ARE SUPPLYING.**

The Zone cannot accept responsibility for accidents that occur because of playing on the apparatus or in the outdoor play zones.

NO ALCOHOL/DRUGS, PARTY POPPERS, CONFETTI, SEQUINS, FACE PAINTS, COLOURED HAIR SPRAY, OR PINATAS ALLOWED ON THE PREMISES.